

Curbside Service at Marshall Community Library during COVID-19 closure:

- Place items owned by Marshall Library on hold in LINKcat. If you have specified another library as your 'home library' on your account, you will need to specify Marshall as the pickup location for your hold.
- Call us at 608-655-3123 to schedule a pickup time. If we can't answer the phone, leave a message and we will call you back ASAP.
- Curbside service is available anytime during our open hours: M-W 9-7, Th-F 9-5, Sa 9-3.
- It may take at least 24-48 hours for your holds to be ready. Be patient with us.
- Staff will be wearing masks and gloves while processing and packaging your holds.
- Staff will be wearing masks and have sanitized/washed hands during curbside pickup.
- Your items will be checked out to your account prior to the scheduled pickup time.
- You will not need to present your library card or ID when picking items up. You will however, be asked the color of the vehicle you'll be picking the items up in when you call to schedule your pickup time.
- Items will be labeled and placed on a cart outside prior to your scheduled pickup time. In the case of rainy weather, please pop your trunk or roll down a backseat window for staff to place holds into your vehicle.
- The exterior book drop is open. PLEASE DO NOT DONATE ITEMS TO THE LIBRARY THROUGH THE BOOK DROP! While we appreciate your donations, we do not have enough space to sort and store donations right now.
- We REALLY want to get library items to you! However, we all have to continue to be vigilant about keeping ourselves and others safe. In order to do our part, all library items are quarantined for 72 hours upon being returned. Staff are taking necessary precautions while working, processing your holds, and delivering your holds to your vehicle, but please take your own precautions upon getting your materials home. Keep items in your trunk for 72 hours, immediately discard the plastic bag your items came in, and wash your hands! If you are in the high risk category for this virus, please continue to stay safe at home.